

EXHIBIT 46

D517_000738917

Tech: Thank you for calling Blendtec. My name is Sharri, and whom do I have the pleasure of speaking with today?

Customer: My name is John.

Tech: Thank you and John how can I help you?

Customer: So many months ago, you had a recall on your handheld blender. Whether it was a part that needed to be replaced, and the advice was to send it in. Not send it in, but take it apart, take pictures of it, and then submit a form. Which I did, many months ago. I can't even remember when it was. It's been so long, and now I completely forgotten about it, but I've never received it. Is that still in the works?

Tech: Ah. Is this for a Blendtec or a BlendJet?

Customer: Blendtec.

Tech: Do you have the serial number by chance.

Customer: No, I don't. I'd have to go find it. Doesn't have a warranty?

Tech: We haven't had any recalls on our immersion blender
[UNINTELLIGIBLE] handheld.

Customer: Okay. Alright, I'll tell you what, I'll do some research and see what I can figure out. Okay?

Tech: Okay. I do know BlendJet had some problems a couple months ago.

Customer: Okay. [UNINTELLIGIBLE]. Well, I appreciate it. Thanks for your help.

Tech: Of course. You're welcome. Have a good one.

Customer: Thanks, bye-bye.

Tech: Bye-bye.